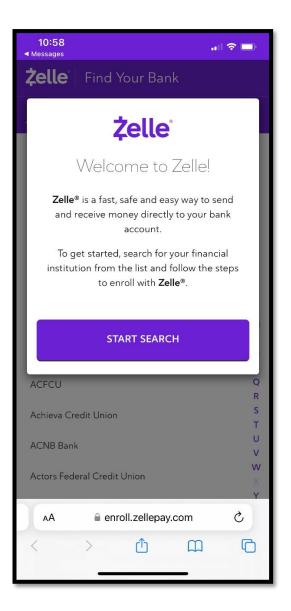


Zelle for Participants

- 1. After you have successfully been paid you will receive either a text or an email from Zelle, depending on the delivery method you chose. It will confirm the sender is the University of Florida and the dollar amount.
- 2. Follow the provided link to register with Zelle and find your bank on the list.

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<	58189 >							
University of Florida sent you \$1.00 with Zelle. To accept your money, visit: <u>https://enroll.zellepay.com/</u> <u>receive</u> . Reply STOP to end msgs or HELP for help.								
The sender is not in your contact list. Report Junk								
O (Text Message						Q)		
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Q W E R T Y U I O P								
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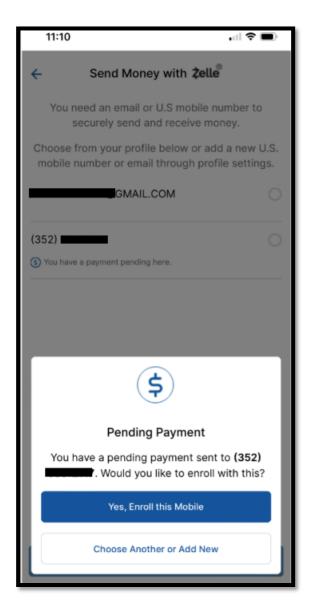




- 3. After locating your bank, click the **Continue to Your Bank** button and follow the next steps:
 - Log into your bank's app
 - Select "Send Money with Zelle"
 - Enroll your U.S. mobile number or email address. (the same one given to the study)
 - You're Ready to start sending and receiving money with Zelle

11:03	•∥ 중 ⊑)	11:08
Great	News!		DOWNLOAD THE CAMP
	USA Credit fers Zelle®		¢⊲
CAN	IPUS USA		Enroll today a friends and fa
Your bank offers Zel	le®! You can use your		Log into the C app.
9 11	d and receive money Zelle®.	1	2 Select "Send
, , ,	our bank", you will be taken to ith different privacy and		3 Enroll your U. address.
and does not endorse the p	Zelle® is not responsible for products, services or content d or expressed.		4 You're ready t receiving mo
CONTINUE TO	O YOUR BANK		Zelle [®] FAQs
Ca	ncel		
			1. What is Zelle?
Capital Bank			Zelle is a fast, safe and e directly between accoun credit union in the U.S.,
Capital City Bank			With just an email addre
a enroll.zellepay.com			a zelle.jh

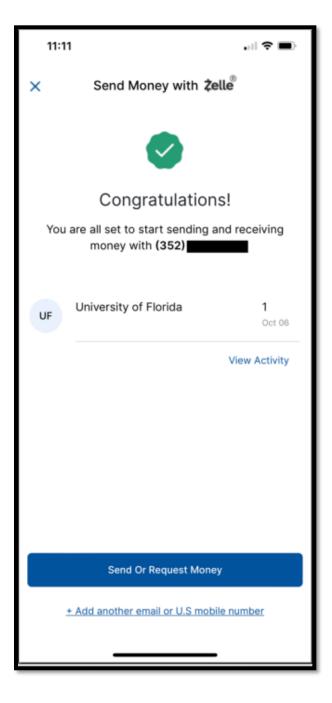
- 4. Confirm the profile that is revieing the funds.
- 5. Complete the security verification step.



11:11				.≡ �				
\	← Send Money with Żelle®							
Enter the 6	Enter the 6-digit verification code sent to (352) so we can verify this is you.							
C Resend Code								
\sim \sim	∧ ∨ Done							
From Messages 257112								
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6. You will see a confirmation message and funds will be sent to your bank account.



FAQ

1. What if my bank or credit union doesn't offer Zelle®?

Don't worry! Our network of participating financial institutions is always growing, and you can still use Zelle® by downloading the Zelle® app for Android and iOS.

2. Are there any fees to send money using Zelle®?

Zelle® doesn't charge a fee to send or receive money. We recommend confirming with your bank or credit union that there are no fees for Zelle® transactions.

3. Can I access Zelle® to send or receive money without a smartphone?

If your bank or credit union offers Zelle®, you may be able to use their online banking site to send and receive money without a mobile device.

If your bank or credit union does not offer Zelle®, then you must have a smartphone in order to access the Zelle® app to send and receive money.

4. How long does it take to receive money with Zelle®?

Money sent with Zelle® is typically available to an enrolled recipient within minutes1. If it has been more than three days, we recommend confirming that you have fully enrolled your Zelle® profile, and that you entered the correct email address or U.S. mobile number and provided this to the sender.

If you're using Zelle® through your bank or credit union's mobile app or online banking, please check their support FAQs or contact their customer support team for help.

5. Can I use Zelle® internationally?

In order to use Zelle®, the sender and recipient's bank accounts must be based in the U.S.

For Questions

Contact Cost Analysis at 352-392-5778 or hsp@admin.ufl.edu.