INSTALL DESKTOP CHECK SCANNER FOR A PC

A compatible check scanner with Wells Fargo portal is required. Contact the **UF Cashiers Office** for details at **352-392-0185**.

NOTES:

- Open a ticket with UFIT to install the driver for your scanner, add <u>https://*.wellsfargo.com</u> as a trusted site to your browser, and ensure TLS 1.2 or higher is enabled on the PC via 352-392-HELP or <u>helpdesk.ufl.edu</u>.
- Verify the USB cable for the scanner is not connected to the computer.

INITIAL INSTALLATION OF SCANNER SOFTWARE

- 1. Sign into **CEO portal** via <u>https://wellsoffice.wellsfargo.com/portal/signon/</u>.
- 2. Enter credentials:
 - a. **Company ID**: UNIVE992
 - b. **User ID**: Up to 8 characters, a combination of letters and numbers provided by BMS Office when account is setup
 - c. **Password:** you created
- 3. Select **Desktop Deposit** under My Services.
- 4. Select **Download Scanner Driver**.

Important: If you do not have Admin rights to your computer, UFIT will need to complete the remaining steps.

- 5. Select **DCS.exe**. There may be a version number with it and that is okay. The driver will automatically download to your computer. A message will appear stating that the download was successful.
- 6. The Digital Check scanner driver **InstallShield Wizard** displays as it starts extracting the driver.
- 7. On the Welcome screen, select **Next**.
- 8. Select **Install to begin the installation**. Another screen will display as the scanner driver is installed.
- 9. Select **Finish** to complete the installation.
- 10. Connect the scanner power cord to an available power outlet.
- 11. Connect the USB cable to the scanner and the computer.
- 12. Select **Desktop Deposit** under My Services.
- 13. Select Create a Deposit.
- 14. On the Create Deposit Screen complete the following fields
 - Deposit Account number: Select from the dropdown menu
 - Location: Select from the dropdown menu
- 15. Select **Scan Checks**. The system verifies the scanner is installed properly.