STUDENT SERVICES CENTER

This instruction guide will cover how to navigate to the Student Services Center and view information about an individual student.

NAVIGATION

1. Log in using your GatorLink username and password.
2. Navigate to Main Menu > Student Information System > Campus Community > Student Services Center.
3. Enter the UF ID of the student, if known, or enter the last name and the first name of the student.
4. Click Search.

STUDENT CENTER TAB

This tab includes information related to academics, finances, personal information, to do items, milestones, enrollment dates, and advisor information.

- Academics Section: Provides links to the student’s current schedule and other academic information.
  - Click My Class Schedule to view a student’s schedule in terms other than the current term.
  - Shopping Cart, My Planner, and Communication Center will not be used.
  - Click Other Academic drop-down to navigate to the student’s grades if available, course history, and transfer credit information.

  Note: After viewing a student’s grades, click Cancel to be returned to the Student Services Center.

- Finances Section: Allows you to view summary information on the student’s billing information. You will not be able to view detailed billing or financial aid information unless you have the appropriate security.
- Personal Information Section: Contains contact information such as addresses, email and phone number information.
Click **Demographic Data** to provide additional demographic information.

- **Holds Section.** A list all of the student’s outstanding holds.

  **Note:** Service Indicators is the Campus Solutions term for holds. These terms refer to the same information.

- **To Do List Section:** A list of items that are outstanding for the student to complete.
- **Milestones Section:** Includes items such as thesis/dissertation or other non-course requirements that apply to the student.
- **Enrollment Dates:** Provides the enrollment appointment for the student.
- **Advisor Section:** Will list the student’s advisor(s) and contact information.

  **Note:** Click **Details** link if you want to contact the student’s advisor.

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**GENERAL INFORMATION TAB**

This tab includes more information on service indicators, check lists, and student groups.

- Click on the links at the top of the page or **scroll down** to see all information.
- If there are buttons available, and you have the appropriate security, you can edit information on the student by clicking on that button. For example, if you have the ability to update a service indicator, click the **Edit Service Indicators** button and make the necessary changes.

- Click **Cancel** to be returned to the Student Services Center.

- **ACADEMICS TAB**

  This tab allows you to view the student’s Career, Program, and Plan information and view the status of the student in that program.

  - Click the **Program link** on the far left of the screen to view details related to the student’s program and plan on the right side do the page.
- Review **Student Career Nbr**. If a Graduate student has been in multiple majors throughout his/her graduate career, you will see a career number greater than 0.

- Review **Approved Load**. The approved load indicates that the student has been approved to pursue this program either full time or part time. It does not reflect the student’s actual computed academic load in a term.
- Review **Load Determination**. This is the method by which the student’s academic load will be calculated.
- Review **Level Determination**. This is the method by which students will advance to the next academic level.
- Review **Requirement Term**. This is the catalog year for the student’s program.
- Click **Edit Program Data** to make changes to the student’s program/plan. Updates may include changes in major, minor, concentration, or requirement term. After making the changes, click **OK** to return to the Student Services Center.
**Note:** Although all users will have the Edit Program Data button, only those with the appropriate security will be able to change data.

**ADDITIONAL HELP**

Further resources are available at:  

For help with technical issues, contact the UF Computing Help Desk at 352-392-HELP or helpdesk@ufl.edu.

For assistance with processes or policies related to adding, changing, or removing a sub-plan, contact the Office of the University Registrar at 352-392-1374 or registrarhelp-l@lists.ufl.edu. You can also visit [https://registrar.ufl.edu/contacts](https://registrar.ufl.edu/contacts).