Fixing a Rejected Requisition

Overview

This instruction guide is designed to show how to identify a **rejected** requisition, find out why it was rejected, and how to fix it. Once a requisition has been submitted into workflow with the **Place Order** button, it cannot be edited by the Requestor. To fix a rejected requisition, copy the requisition to a new cart to edit. To learn the reason why the requisition was rejected, use the History tab on the requisition and read the Notes for the error message. Use the table on p. 3 of this guide to find the error and what to do to fix it. This guide is only for Requestors, or those with the role UF_N_MKT_REQUESTOR.

To access myUF Market as a Requestor:

- 1. Log on to **http://my.ufl.edu** using your Gator Link username and password.
- 2. Click Nav bar > Main Menu > Financials > eProcurement > myUF Market.

Access your requisitions:

1. Click the **Shopping Cart** icon on the left side of the page > Click **My Carts and Orders > View My Orders (Last 90 Days).**

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	Shop	Alt + P				•
	Shopping My Carts and Orders	My Carts and Orders Open My Active Shopping Cart) days (11/21/2013-2	/18/2014)		
10		View My Orders (Last 90 Days)	Best match	•		Page 1 of 1 🖹 📍
		View wy Orders (Last 50 Days)	uisition Name	Requisitioner	Requisition Date/Time	Requisition Total
			requestor 01	Gator Requestor	2/17/2014 12:51 PM	0.00 USD
			requestor 04	Gator Requestor	2/14/2014 1:23 PM	5.00 USD
			requestor 03	Gator Requestor	2/14/2014 10:40 AM	0.00 USD
			requestor 02	Gator Requestor	2/14/2014 10:33 AM	0.00 USD
		√ 10//054	requestor 02	Gator Requestor	1/8/2014 4:39 PM	9.99 USD
		🗙 1077032 🗟 🖞 Graybar Electric Company Inc 2014-01-08 u	frequestor 01	Gator Requestor	1/8/2014 4:36 PM	0.00 USD

- Requisitions will display only if submitted within the last 90 days--if you do not see any use the **Search Terms** menu on the left to expand the search by clicking the **Date Range dropdown** and selecting a date range.
 - Note: Make sure review your e-mail notifications in yourprofile to insure you receive an e-mail when a PR (purchasing requisition) is rejected.

- 3. Requisitions with a **red X** beside them are rejected.
- 4. Click the **Requisition No.** to view the requisition.

Crders & Documents) Search/Export) Search/Export 🗢) Sumi	mary - Requisition 1095702			
• Return to Search	Results		1 of 37 results 🕒	Requisition Numb	er(s) 1095702
Requisition PR Appr	ovals Comments Attachments History			Available Actions: Add Co	omment 💌
Summary Shipp	ing Bill To and PCard Chartfields	Supplier Info			8
Hide header				Н	ide value descri
	Cart Information	?	Shipping	? Bill To and PCard	
Status	★ Rejected (2/17/2014 12:52 PM) 2 (17/2014 12:51 PM)	Ship To Attn: Gator Requestor Building/Room: 102		Bill To Attn: Gator Requestor PO BOX 115350	
Cart Name	2014-02-17 ufrequestor 01	971 ELMORE DR		GAINESVILLE, FL 32611	
Description	na value	GAINESVILLE, FL 32611 United States		United States	
Priority	Normal				
Prepared by	Gator Requestor	Daliuanu Ontiona		PCard Information	
Original Submitter	Gator Requestor	Requested Delivery		the Edit button an assign a PCard from your profile	with a PCard, i 2.
Purchasing Use Only			View/edit by line ite	m Other Information	
			,,		

5. Click the **History** tab. On the right under **Note** you will find the error message and reason for rejection.

Return	to Search Res	ults				1 1 of	37 resul	ts 🕨				Requisition Number(s)	.095702 •
equisition	PR Approvals	Comment	ts At	tachment	story							Available Actions: Add Commen	t 💌 G
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① Click	to filter hist	ory			7								export CSV
Results p	er page 20					Records	found:	13				Page 1 of	1 2 7
Line A	Date/Time -	User	4	Step(s)	Action	4	Field Name	4	From	То		Note	
	2/17/2014 12:52 PM	System	1	Combo Edit Validation	Requisition rejected						Invalid ChartFie PRODUCT in co	ld combination FUND_CODE/ ACCOU mbo group FNDACTCRIS	UNT/
Line 1	2/17/2014	System		Combo Edit	Requisition Line item rejected								

6. Use the chart below to find the reason and what to do to fix it and resubmit.

Reason for Rejection or Message from <u>myUF</u> Market	What It Means	What To Do Before Fixing Requisition
No Budget Exists	No funds available in the ChartField combination used	Change ChartFields or move funds in Contracts and Grants
Budget Date Out of Bounds	Grant project is closed	Ask Grants Manager to reopen
Invalid ChartField combination FUND_CODE/ OPERATING_UNIT	The Fund Code and Source of Funds (Operating Unit) are not correct combination.	Check the Required ChartFields by Fund resource on <u>General Accounting's</u> <u>website</u> , under ChartFields.
Combo error for Fields BUSINESS_UNIT_PC/PROJECT_ID/ACTIV ITY_ID	PC Business Unit, Project ID and Activity ID are not correct combination.	If you are using a Project ID, complete the Activity ID = 1 and PC Business Unit = GRANT. For Construction, PC Business Unit = CONST. For Fund 143 use PV143 as PC Business Unit and Activity ID 1.
Invalid ChartField combination PROJECT_ID/ FUND_CODE/ PROGRAM_CODE	Project ID, Fund and Program Code are not correct combination.	Check the Project ChartFields in myUFL or myInvestigator
Invalid Line value(s): ACTIVITY_ID	An Activity ID was entered without a PC Business Unit and a Project ID as well.	Empty the Activity ID field if no project is being used in the <u>ChartFields</u> .
Invalid Line value(s): PROJECT_ID	A project was entered without an Activity ID AND a PC Business Unit	For Fund 143 use PV143 and Activity 1 For projects on grants use GRANTS and Activity ID 1 For construction projects use CONST and Activity ID 1
Your cart contains an old form version. Please use the most recent version of the form.	This happens when a requisition with a form is copied to a new cart and the form has been updated in the meantime.	Remove the form and create a new one.

ChartField in Error Message	ChartField in Requisition
ChartField 1	Dept Flex
ChartField 2	UFID
Product	CRIS

Fixing a Rejected Requisition

- 1. To fix the requisition, you must copy it to a new cart to be able to edit. From within the requisition:
 - a. Click the dropdown on the top-right corner.
 - b. Select "Copy to a New Cart" and click the Go button.
 - c. Process as a new cart, edit and resubmit as a new requisition.

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🜒 Orders &	Documents) S	earch/Export	Search/Export マ	> History - Requisition 1095702					
Return to Search Results				1 of 37 results				Requisition Number(s) 1095702	
									Available Actions Copy to New Cart
Requisition	PR Approvals	Comments	Attachments Hi	story					
Click to filter history									Export C
Results per page 20 💌					Records	found: 13			Page 1 of 1 🕨
Line A	Date/Time 🕶	User 2	Step(s)	Action	4	Field	From	То	Note
	2/17/2014 12:52 PM	System	Combo Edit Validation	Requisition rejected					Invalid ChartField combination FUND_CODE/ ACCOUNT/ PRODUCT in combo group FNDACTCRIS
Line 1	2/17/2014 12:52 PM	System	Combo Edit Validation	Requisition Line item rejected					
	2/17/2014 12:52 PM	System	Combo Edit Validation	Message transmission to exter system was successful.	mal				
	2/17/2014 12:51 PM	Gator Requestor		Requisition submitted					
	2/17/2014	Gator Requestor		Requisition modified		Account	784000	731100	

2. The History page for the requisition will record the new requisition and reference the original requisition number.

For assistance, e-mail <u>procurement@ufl.edu</u> or contact the Procurement Services Help Desk at 392-1335.